

## Delays Caused by Deep Cleaning Closures

Some of you may be aware of this already, but we felt it best to update you further regarding the current port situations due to the COVID-19 pandemic.

Three major UK ports (Southampton, Felixstowe & London Gateway) are all undertaking a 'deep clean' during their morning shift change, which results in an operational stop & vehicles not being worked for at least 2 hours.

This generally takes place between 0600-0800hrs or 0500-0700hrs, but operations also seem to be slow either side of this break.

It is becoming quite common for vehicles at the port early morning to be on quay, waiting for containers for over 4-5 hours, which is impacting on deliveries & causing delays.

We are doing all we can to work around this by collecting containers the evening prior to delivery or during the night. Of course, this is not possible for all deliveries unfortunately so may we ask that you be as flexible as possible on the day of your delivery.

Rest assured Beckchoice are doing all we can to minimise any disruption that these temporary closures may cause and thank you for your understanding during this time.

Take care and stay safe

With kind regards

Beckchoice