



Border Force

Thames Gateway
Custom House
Tilbury Dock
Tilbury
Essex

T 01375 853213
F 01375 853302
www.homeoffice.gov.uk

Mr Paul Newman
British International Freight Association

10th July 2018

Dear Mr Newman,

TRADE CONSULTATION

I am writing to you as our point of contact for the BIFA members. I am hoping that you can act as a conduit for information on a forthcoming change that Border Force intend to make to the current International Trade arrangements at London Gateway, Manor Way, Essex and the Wharves and External Temporary Storage Facilities (ETSF) covered by these offices. The purpose of this letter is not only to advise you of the changes, but also to invite you to put forward your concerns and comments about the changes for Border Force to consider prior to implementation.

At present the London Gateway Office is open Monday 08:30 to 16:00 and Friday 08:30 to 15:30.

Currently, the usage of the Public counter by the Trade is minimal.

THEREFORE IT IS OUR INTENTION TO PERMANENTLY CLOSE THIS OFFICE

We anticipate the office will close by the end of September.

All Border Force paperwork/documents and public enquires (CAP exam, licences, ships spares & stores, customs entry enquires, undeclared goods, transhipments etc...) will be dealt with by the International Trade Team based at Tilbury.

Community Transit

All Community Transit (NCTS) work will be processed from Tilbury.

Tilbury Address:

Thames Gateway International Trade Team
Tilbury Dock,
Tilbury,
Essex.
RM18 7EJ.

Email – thames.gateway@homeoffice.gsi.gov.uk

Telephone – 01375 853296

Fax - 01375 853213

Tilbury Public Counter opening times:

Monday – Thursday 08:30 – 16:00

Friday 08:30 – 15:30

Request for feedback

We invite you to put forward your concerns and comments about the changes for Border Force to consider prior to implementation.

Please note that these are currently **proposals** and therefore you should not change the current systems of working. If these changes are adopted a formal notice of the changes will be issued. You will be given a reasonable time frame to be able to adapt your working practices.

If you have any comments or concerns to the above proposals please inform me by giving details in writing by 10/08/2018.

Yours sincerely,

Gina Barry
Higher Officer
International Trade
Thames Gateway Command